ELTEC Traffic and Solar Products

Return Material Authorization Policy:

Products under warranty or for repair may be returned for replacement or repair by following these steps:

1. **Before returning any items**, contact ELTEC's Technical Support staff to receive RMA #.
2. Fill out the Return Material Authorization form in its entirety.
3. Place the RMA form in the box with the item(s).
4. Return the authorized item(s) per shipping instructions seen below.

Company:	
Name:	
Address:*	
City:	
State:	Zip:
Email :	
Work # :	
Cell # :	
Fax # :	

*(If ship to address is different please note below)

Address:	
City:	
State:	Zip:

RMA #: _____ **Signature of Sender:** _____

QTY	PART #	DESCRIPTION	REASON FOR RETURN

(If returning more than three items, please attach another sheet)

Shipping instructions:

1. Make sure you include all item(s).
2. Pack item(s) carefully to avoid damage in transit.
3. **Place the RMA sheet in box**; (we recommend you make a copy for your records).
4. **Label each box with the valid RMA # on the outside. It must be recognizable.**

Ship to: ELTEC / RMA
1310 Commerce St.
Marshall, TX 75672

Any Questions Please Call 1-800-227-1734
Thank you for the opportunity to serve you.

ELTEC will repair or replace any unit returned prepaid to us that is within the warranty period so long as there is no evidence that the unit has been misused, abused, damaged by input over-voltage, output overloads, lightning or water or altered in any manner without the expressed written permission of ELTEC.

For Internal use only

RMA # _____ Restocking fee_____ Credit Amount_____
Issued by_____ Return rec'd on_____ Credit issued by_____
Issued on_____ Return rec'd by_____ Credit issued on_____
Good until _____ Rep_____
Replacement sent_____ Restock Date_____